

Revision number: 3

Freight Manager: Daniel Reisner

Item: Express Small Package Air Delivery and International shipments

Vendor: 35454H - D Federal Express Corporation
Government Sales
6404 Ivy Lane, 5th Floor
Greenbelt, MD 20770

Internet Homepage: www.fedex.com

Telephone: (301) 513-7216

Voice Mail: (800) 448-9961 Mailbox: 9591

Fax number: (301) 345-0974

Contact: Betsy Tolstoi

Email address: batolstoi@fedex.com

Brand/trade name: FedEx

Price: See Attached.

Effective dates: 8/01/01 through 7/31/03

Price guarantee period: 1 Year

Revision 3: Change in FedEx contact person only.

THIS IS A MULTIPLE AWARD CONTRACT. AGENCIES SHOULD SEE MA-1404 WITH UPS TO COMPARE PRICING.

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor (creating a PG in Finet) and make payments for the same on a PV referencing the original PG. Agencies will return to the vendor any invoice which reflects incorrect pricing.

CONTRACT SUMMARY

Rates: To obtain a copy of contract rates for domestic and international shipments call Dan Reisner, State Freight Manager @ 801-538-3216 or Betsy Tolstoi, Federal Express @ 800-448-9961, Mailbox 9591. Domestic rates apply into and out of Utah points. International rates apply to outbound shipments originating in Utah.

Services: To schedule a carrier pick-up and customer service requirements call 1-800-463-3339. To obtain your individual agency FedEx account number first call FedEx customer service to obtain the number and then call Betsy Tolstoi (800-448-9961 x 9591) to have the statewide contract rates attached to your new account number.

A service guide and worldwide directory of domestic and international points served by FedEx can be ordered and sent to users upon request free of charge. The worldwide directory can also be accessed on the INTERNET at www.fedex.com. Agencies should trace shipments through this HOMEPAGE prior to calling FedEx customer service whenever possible.

Note: Additional charges apply to services such as dangerous goods shipments and are applied according to applicable sections of the FedEx service guide. Users are encouraged to obtain the service guide for review. The \$3.00 pick-up charge does not apply to account users. If any questions call FedEx prior to shipment.

Supplies: Each FedEx truck carries supplies to meet most individual agency shipping needs. Supplies can also be ordered and are sent at no cost to arrive within two working days of request.

Domestic shipments

Time definite delivery of documents and packages door-to-door to every street address in the continental U.S., Hawaii and Puerto Rico. See service guide for specific application to points served.

FedEx First Overnight: Time definite delivery by 8:00AM the next business day to more than 90 major U.S. markets. Packages up to 150 pounds and up to 119" in length, 70" in height, and 165" in length plus girth.

FedEx Same Day: Same day delivery for packages and boxes up to virtually any U.S. destination depending on availability.

FedEx Priority Overnight: Time definite delivery by 10:30 AM the next business day to thousands of cities (noon to most of the rest.) Packages up to 159 pounds and up to 119" in length plus girth.

FedEx Standard Overnight: Time definite delivery by 3:00 P< the next business day to thousands of cities (4:30 PM to most of the rest.) Packages up to 150 pounds, and up to 119" in length, 165" in length plus girth.

FedEx 2day: Time definite delivery by 4:30 PM the second business day within the continental U.S. (Delivery by 7:00 PM for residential deliveries to homes or private residences, including home offices.)

FedEx Express Saver: Delivery generally within three business days by 4:30 PM in the continental U.S.. Monday through Friday. (Residential deliveries can occur up to 7:00PM.) Applies to non-document pieces up to 150 pounds

FedEx Overnight Freight: Next business day delivery in the continental U.S. and Alaska. Applies to pieces 151-1,500 pounds, up to 119" in length, 70" in height, or 300" in length plus girth. Reservation not needed.

FedEx Express Saver Freight: Time definite delivery of palletized freight generally in 1, 2 or 3 business days by 4:30 PM, to most areas of the contiguous U.S., excluding Alaska and Hawaii. Applies to palletized freight weighing 151-2,000 pounds., single pieces up to 48" x 48" x 70".

International Shipments

International shipments - Outbound from Utah only. For inbound international shipments call Betsy Tolstoi at FedEx for further information and rates. All rate quotes should be faxed to requesting agency for rate verification purposes prior to payment of air bills. If any rate errors occur, agencies should request a corrected air bill prior to payment.

FedEx tracks the status of each shipment from pick-up to final destination. FedEx advanced tracking and tracing provides around-the-clock real time package status reports providing excellent informational control.

FedEx International Priority: Rapid, customs-cleared, time definite delivery of boxes, documents and packages. Applies to door-to-door service to more than 210 countries, transit times are 1, 2 or 3 business days, depending on destination.

FedEx International Priority Freight: Time definite express service on shipments up to 1,500 pounds for 22 countries (some limitations apply.) The service offers door-to-door, customer cleared delivery of freight with FedEx money-back guarantee, in many cases in just two days.

Agencies are encouraged to consult the FedEx service guide and worldwide directory for information prior to shipment.

FINET COMMODITY CODE(S) : **FOR AGENCY USE**

91559000000 - MAIL SERVICES, EXPRESS